## OFFICE OF THE ADVOCATE FOR SERVICE QUALITY (OASQ)

The OASQ is in Vancouver on the unceded territories of the Musqueam, Squamish, and Tsleil-Waututh Nations.

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- Reports directly to the Minister of SDPR, Honourable Nicholas Simons
- Is independent, neutral, and objective
- Helps government better support people with intellectual and developmental disabilities, and their families

Nick Birch and Salima Jamal are Program Advisors and the first point of contact for calls to the OASQ

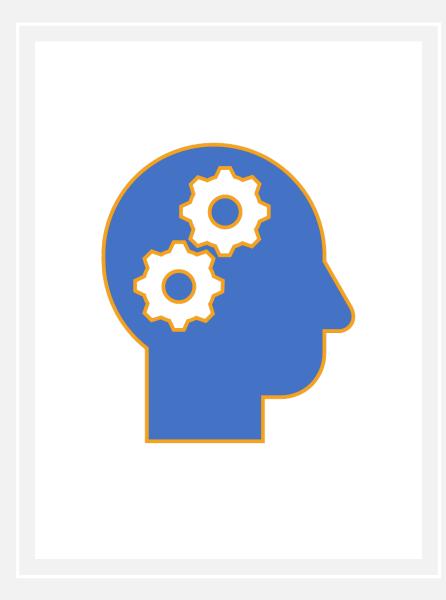




HELP SOLVE PROBLEMS

Service Home share and Funding **Transitions** Communication Planning provision housing Health and Policies and Family and Eligibility Decision making mental health PWD benefits caregiver stress practices services

60% OF CALLS ARE FROM PEOPLE WITH A DISABILITY AND THEIR FAMILIES



## Self determination is not related to IQ or age.

The more opportunities for a person to make 'real' choices that affect them directly the more self-determined they will become.



Support is sometimes needed to promote and encourage self-determination/independence/autonomy

## Support includes:

- Working collaboratively with a person
- Respectfully questioning or challenging a person's choices
- Discussing the person's responsibilities, consequences, and options to ensure the person's decision is an informed one



ALL ADULTS WITH DEVELOPMENTAL DISABILITIES SHOULD HAVE EQUITABLE ACCESS TO HEALTH CARE



QUESTIONS?